

## Demonstrate **SAFE Patient-to-Nurse allocation based on actual patient demand**

*Kronos OptiLink® provides data on the use of staffing and helps project future needs as well as dealing with Real Time Demand, today.*

Modern healthcare organisations are focused on delivering quality patient care while increasing efficiencies, controlling costs, and improving workforce satisfaction.

### **Deliver high-quality patient care**

Kronos OptiLink's patient workload planning solution aligns the patient's level of care complexity with staff expertise and experience, enabling Ward/Nurse Managers to assign safe, compliant workloads that optimise individual patient care, based on the desired case load for each nurse.

Kronos OptiLink is an integrated component of the most advanced, clinically focused healthcare workforce management suite available today. It helps to deliver better patient care, meet staffing related regulatory requirements, distribute workload equitably and maintain a safe environment for both staff and patients.

Simple and intuitive to use with drop down menus, Kronos OptiLink delivers advanced, clinically focused workforce management capabilities that are quick to learn and easy to use.

### **Comply with staffing-related standards**

Kronos OptiLink helps you address the regulatory challenges related to staffing by supporting fair and transparent distribution of work. It provides performance metrics associated with patient-staff assignment, minimising compliance risk and managing staff workload for a safer work environment and increased patient care.

“There is a growing body of evidence demonstrating how crucial staff-patient ratios are to patient outcomes”

Peter Carter, Royal College of Nursing.



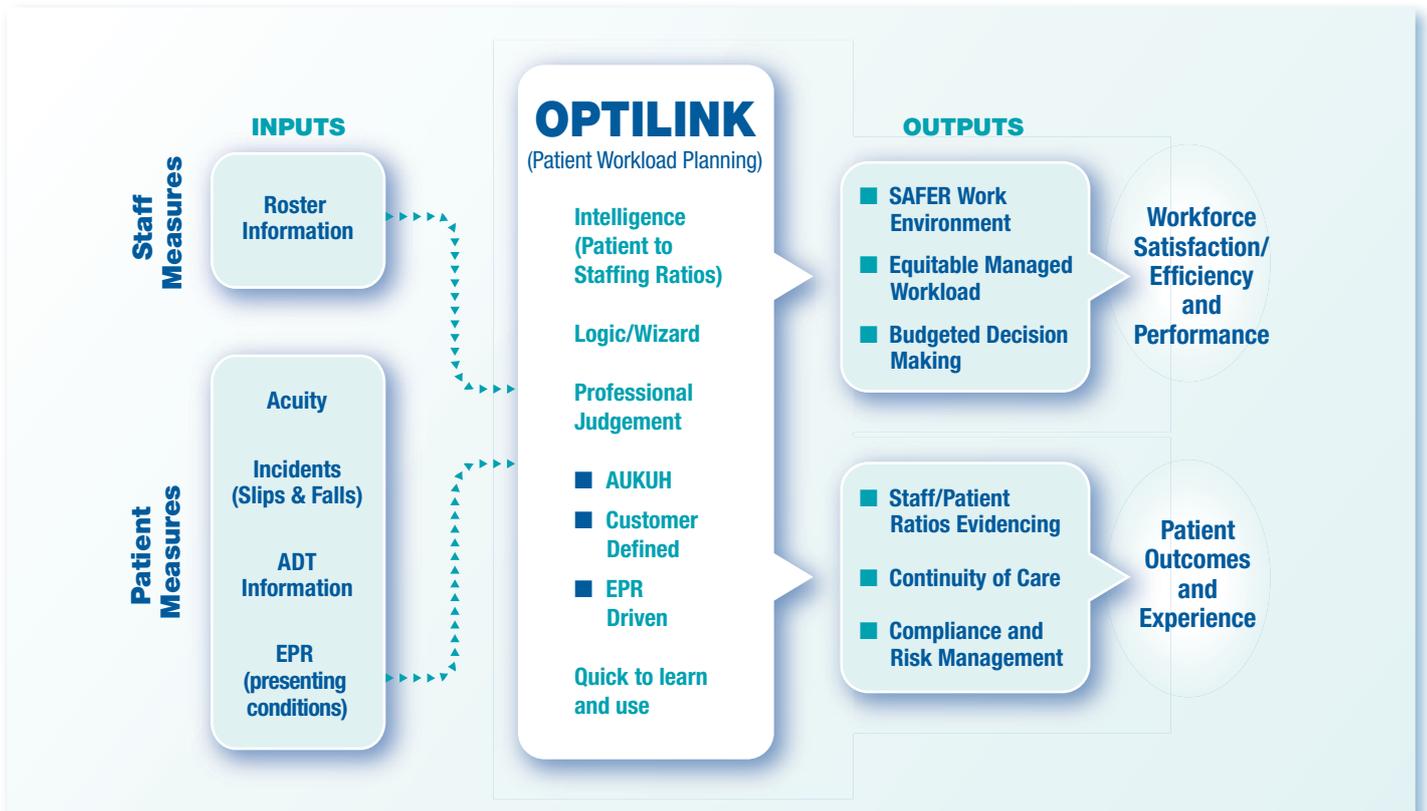
### **Key Benefits**

- Provides transparency of staff numbers with required competencies, knowledge, qualifications, skills and experience to meet patient needs
- Forecast and reporting ability on staffing levels and skill mix that reflect caseload and severity of patient illness and needs
- Enables consistent provision of care
- Improves staff and patient satisfaction
- Improves staff retention
- Helps deliver continuity of care using inbuilt wizard
- Provides organisational openness and credibility
- Helps identify under/over staffing gaps
- Enables Predictive acuity modelling
- Provides demonstrable risk analysis assessments to support sufficient staffing levels
- Ensures regulatory compliance with CQC outcomes
- Enables nursing and finance managers to analyse past performance and make future budget decisions based on actual workload measurements

### **Transparent Reporting & Evidencing**

- Provides reports on staffing to help with Root Cause Analysis
- Provides managers with information to ensure effective monitoring and maintenance of staffing levels
- Reports on capacity, demand trends and future operational/workforce planning
- Offers extractable, reportable data configurable to meet Trust reporting demands

## Patient Workload Planning



### Increase workforce satisfaction and retention

Failure to manage staff workload has been linked to negative patient outcomes, including increased incidence of falls/infections, longer patient stays, and higher rates of readmission. Kronos OptiLink's Patient Workload Planning tool supporting professional judgement, empowers nurses to use workload values – taking into consideration the complexity of department/ward/unit activities and the nursing skills mix – to make optimal patient/staff assignments.

### Boost safety, productivity and performance

Detailed visibility of staff numbers, skill mix and case load makes it easy to monitor staff effectiveness both at ward/department level and redeploy staff across the organisation ensuring that any gaps in service are addressed.

Kronos OptiLink provides tools for real time impact analysis, empowering managers and nursing staff with the confidence to make informed decisions that balance quality patient care, staff satisfaction and departmental budgets.

### About Kronos Incorporated

Kronos is the global leader in delivering workforce management solutions in the cloud. Learn more at [www.kronos.com](http://www.kronos.com)

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*Making Patients Count.*